

Inglewood Nursing Homes Limited

# Inglewood Nursing Home

## Inspection report

7-9 Nevill Avenue  
Hampden Park  
Eastbourne  
East Sussex  
BN22 9PR

Tel: 01323501086  
Website: [inglewoodcare.co.uk](http://inglewoodcare.co.uk)

Date of inspection visit:  
06 April 2022

Date of publication:  
25 April 2022

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Inglewood Nursing Home is a care home that provides personal and nursing care to up to 60 people. At the time of our inspection there were 51 people using the service.

We found the following examples of good practice.

There were systems in place to ensure people received safe care and support during a Covid-19 outbreak. These were in line with government guidance. People who had tested positive to Covid-19 were supported to remain in their rooms. They were cared for by a dedicated team of staff. This helped to reduce the risk of the spread of infection.

Due to frailty associated with their age and health some people chose to remain in their bedrooms. A number of people spent time in the lounge. They were socially distanced but remained close enough to engage with each other as a group.

The home was clean and tidy throughout. There were cleaning schedules and this included high touch point cleaning. There were adequate supplies of Personal Protective Equipment (PPE) and staff were seen to use this appropriately.

Visitors were welcomed to the home; they were able to meet with loved ones in their bedrooms or in a lounge area. This allowed them time together in private. There was an appointment system to ensure visits could be managed safely. People were also supported to maintain contact with family and friends through regular phone and video calls.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Inglewood Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 6 April 2022 and was announced. We gave the service one days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- People were supported to maintain contact with their family and friends in line with government guidance. This included family and friends visiting the home and people going out to catch up with family and friends outside the home.