

Dr Z M & Mrs N Dabir

Chapel Lodge

Inspection report

11 Chapel Street
Worsthorne
Burnley
Lancashire
BB10 3NR

Tel: 01282413901

Date of inspection visit:
14 January 2021

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10 February 2021

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

| | |
|----------------------|--------------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|--------------------------------|

Summary of findings

Overall summary

Chapel Lodge is a residential care home providing accommodation and personal care for up to 23 older people. At the time of the inspection, 19 people were living at the home.

We found the following examples of good practice:

Staff wore appropriate personal protective equipment (PPE) to ensure people were protected as much as possible from the risk of cross infection. PPE and hand sanitisation points were located throughout the home and staff had been observed to ensure they practiced safe hand hygiene. Enhanced cleaning was being carried out several times a day.

There were clear processes in place for visitors to the service. They were screened for Covid 19 symptoms on arrival and were required to wear appropriate PPE and maintain social distancing during their visit. Due to the national lockdown, only essential visitors, such as health professionals, were allowed to enter the home at the time of our inspection. The provider was supporting people to stay in contact with family and friends through window visits, regular video calls and telephone calls.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the service was following appropriate infection prevention and control procedures to keep people safe.

Inspected but not rated

Chapel Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 14 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.