

The Council of St Monica Trust

John Wills House

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

John Wills House is a care home that provides accommodation, personal and nursing care for up to 80 people. The service supports older people some of whom will be living with dementia. Accommodation is over two floors and there are three different units. At the time of the inspection there were 61 people living at the home.

We found the following examples of good practice.

The provider had robust visiting arrangements in place. Each visitor had their temperature checked and signed a disclaimer to confirm they were symptom free from Covid-19 and were not feeling unwell prior to their visit. Visitors were directed to an area where they could wash their hands and access personal protective equipment (PPE). The home was open to admissions and people were only admitted following a negative polymerase chain reaction (PCR) result. All new admissions had to isolate in their room for a 14-day period.

Staff were tested weekly as part of regular testing within the service. This consisted of a PCR test and twice weekly lateral flow tests. People living at John Wills house were tested each month. The majority of staff and people living at John Wills House had received their first dose of the vaccine.

The service used air sanitising units to cleanse the air and there was sanitising units where staff could sanitise their phones and eye protection before leaving work. The registered manager sought advice from the local authority and Health protection teams when required.

Staff had received training on the correct procedures for donning and doffing PPE along with effective hand hygiene techniques. Staff had a plentiful supply of PPE and the management team monitored compliance continuously.

Staff supported people with social activities and social distancing measures were in place throughout the home. Staff practised social distancing from their colleagues and people they supported wherever possible. Staff had access to a rest room where they could take an individual break from their duties away from other staff. Throughout the home social distancing markings and posters reminded people, staff and visitors to socially distance and wash and sanitise their hands.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

John Wills House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.