

Corvell Health Care Limited

Cavell Lodge

Inspection report

5 Blenheim Chase
Leigh On Sea
Essex
SS9 3BZ

Tel: 01702480660

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06 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

From the outset of the pandemic the service had been proactive in their approach to keep people safe.

The registered manager implemented protocols before the government issued advice on restricting visiting to keep people safe. Since visiting has restarted the registered manager had optimised use of outdoor space for this to happen. They have implemented health checks and screening forms for all visitors including professional visitors to complete to mitigate the risks of entry to the service.

The registered manager and staff continued to focus on people's well-being and had tried to keep people's spirits raised throughout. They produced a video of people and staff enjoying themselves set to music for relatives. The registered manager kept relatives informed of all activities and any changes at the service through regular newsletters.

Where people had been at the end of their life, the registered manager took steps to mitigate the risks to others, so their relatives could come into the service to say goodbye to them.

Staff were organised into teams so that they consistently worked together to minimise the risks of cross infection from large staff groups. Initially staff worked and slept onsite in teams. Although this is no longer necessary the service still had this model as part of their contingency planning if needed.

Staff had been provided with the appropriate training and PPE to keep them and people safe. Infection control measures and cleaning regimes were increased and additional hand sanitising stations had been added throughout the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The provider was safely implementing infection prevention control measures at the service to keep people, staff and relatives safe.

Inspected but not rated

Cavell Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 6 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.