

# Countrywide Care Homes (2) Limited

# Earsdon Grange

## Inspection report

Thorntree Drive  
Wellfield  
Whitley Bay  
NE25 9NR

Tel: 01912532272

Date of inspection visit:  
09 February 2021

Date of publication:  
10 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Earsdon Grange is a care home providing residential care for up to 48 people in a purpose-built setting, some of whom live with dementia. At the time of inspection 34 people were using the service.

We found the following examples of good practice:

- All visitors had to undergo a temperature check and answer a range of relevant questions before entry. There were ample PPE, handwashing facilities and signage.
- The service had facilitated video calls and visits in line with national guidance. They had set up a protective screen in the conservatory to facilitate more visits when guidance allowed. They were also in the process of adapting the outdoor space to enable more external visits when the weather improved.
- The registered manager worked well with external agencies and had acted on advice to continually improve their approach to infection prevention and control.
- Movement of staff and people between floors was minimised and had contributed to reducing the risk of spreading infection.
- Additional rooms were utilised at mealtimes to ensure people could remain socially distanced.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Earsdon Grange

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place, along with lessons learned after accidents and incidents.

This inspection took place on 9 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.