

Redcar & Cleveland Borough Council

# Jervaulx Road

## Inspection report

17 Jervaulx Road  
New Skelton  
Saltburn By The Sea  
North Yorkshire  
TS12 2NL

Tel: 01287653814

Date of inspection visit:  
21 February 2022

Date of publication:  
18 March 2022

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Jervaulx Road is a residential care home that provides a service for up to 18 adults who have learning disabilities. At the time of this inspection nine people were living at the service.

The service operates from three houses joined by internal corridors and a separate self-contained flat situated within the grounds. Each of the houses provides an individual service for up to six people. These are, residential care, short breaks (respite) and 'Stepping Stones' which supports people to develop their independent living skills with the goal that they will move into their own home within the community. The self-contained flat offers accommodation for one person to experience living independently leading up to them moving into their own home.

We found the following examples of good practice:

Thorough risk assessments and control measures were in place to reduce the risk of spreading infections.

Regular observations of staff practice had been completed to ensure staff continued to follow government guidance. Audits and checks were in place to ensure staff had access to appropriate PPE.

Visiting was accommodated in line with government guidance. People were able to decide where they wished for visits to take place, such as in their own bedrooms or via the visiting pod situated in the garden.

Effective contingency plans were in place which detailed additional action that would be taken in the event of an outbreak, to minimise risks to people.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Jervaulx Road

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 February 2022 and was announced. We gave the service 48 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19 unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.