

Cole Valley Care Limited

Cole Valley

Inspection report

326 Haunch Lane
Kings Heath
Birmingham
West Midlands
B13 0PN

Tel: 01214448887

Date of inspection visit:
25 November 2020

Date of publication:
22 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Cole Valley is a care home registered to provide personal and nursing care for up to 45 people. At the time of the inspection 24 people lived at the home.

We found the following examples of good practice.

- Furniture in communal areas had been arranged to support people to socially distance to keep themselves and others safe during the pandemic.
- Staff were observed wearing personal protective equipment (PPE) in line with guidance during our visit and were knowledgeable about what PPE they needed to use for different tasks.
- The home had a designated isolation area where people could be accommodated safely if they needed to self-isolate in line with current guidance.
- The registered manager had arranged for support from an infection control nurse to review the infection prevention systems and processes in place. The registered manager was open to learning lessons from the COVID-19 outbreak to improve infection control at the home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Cole Valley

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.