

Mrs Zeenat Nanji & Mr Salim Nanji

Lime Tree House Residential Home

Inspection report

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09 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lime Tree House Residential Home provides accommodation and personal care for up to 30 older people. At the time of the inspection there were 24 people living there.

We found the following examples of good practice.

The home was clean and tidy throughout. There was a detailed cleaning schedule and this included regular cleaning of high touch points such as door handles and light switches. Housekeeping staff had a clear understanding of their responsibilities.

Staff had access to personal protective equipment (PPE) and were seen to be using and disposing of this appropriately. Staff had received infection control and specific Covid-19 training, including guidance for staff about how to put on and take off PPE safely. Regular testing for people and staff was taking place.

People were supported to maintain contact with their family and friends. Visiting risk assessments had been completed and there was information about people's preferred way of contact. There was a visiting 'pod' and designated visiting area within the home. In line with government guidelines single named visits into the home had commenced.

People were also supported to maintain contact through telephone and video calls. Activity staff updated people's families weekly, through email, about what people had been doing and what activities they had enjoyed.

All visitors were required to have their temperature checked and wear the appropriate personal protective equipment (PPE). Single named visitors were required to have a rapid Covid-19 test before the visit.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lime Tree House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.