

Satash Community Care Project Limited

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Inspection report

109-111 Mollands Lane
South Ockendon
Essex
RM15 6DJ

Tel: 01708856592

Date of inspection visit:
15 June 2021

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22 July 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Satash Community Care Project Limited provides accommodation and personal care for up to eight people with a learning disability. At the time of the inspection, five people were living in the service. The property is in keeping with the other houses in the area.

We found the following examples of good practice.

With the exception of one corner of a communal lounge, the premises were clean and hygienic. Cleaning schedules were in place, including for touch points.

Personal Protective Equipment (PPE) and appropriate handwashing and sanitising facilities were available to staff.

The staff and residents were taking part in regular COVID-19 testing and had been given the COVID-19 vaccine.

The local authority provided training on the wearing of PPE and pictorial guidance is displayed.

People were supported to stay in touch with their families through visits that met current government guidelines.

The registered manager needed to put plans in place which considered the most effective way to cohort staff and zone the service effectively if there was an infection or an outbreak. We have made a recommendation about cohorting and zoning.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Satash Community Care Project Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 June 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the registered provider was making sure infection outbreaks could be effectively prevented or managed. However, we recommend that the registered manager puts plans in place which considers the most effective way to cohort and zone the service effectively, if there was an infection or an outbreak.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- We have signposted the provider to resources to develop their approach around zoning, and isolation.