

HC-One Limited

Westwood Lodge

Inspection report

Brookview
Helmsman Way, off Poolstock Lane
Wigan
Greater Manchester
WN3 5DJ

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24 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Westwood Lodge is a purpose-built home which provides nursing and personal care for up to 76 people; all rooms are for single use. The home is situated in its own grounds and has gardens with car parking spaces at the front of the home. At the time of the inspection, 62 people were using the service.

We found the following examples of good practice.

Staff and visitors had access to personal protective equipment (PPE) and there was a plentiful supply. Staff used PPE appropriately, and had completed training in infection control, COVID-19 and putting on and taking off PPE.

Bedrooms were deep cleaned in advance of any new admission to minimise the risk of the spread of infections and additional cleaning measures were in place to maintain standards of cleanliness within the home. The layout of the premises supported social distancing.

Staff and people using the service were tested regularly for COVID-19 and action was taken if a test was positive. Visiting took place in line with current guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Westwood Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was aware of and adhering to current government guidance and best practice around visiting.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.