

# Dr Amir Ipakchi

## Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

Overall rating for this service

Good



Are services safe?

Good



# Summary of findings

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# Summary of findings

## The five questions we ask and what we found

We always ask the following five questions of services.

### **Are services safe?**

The practice had suitable arrangements for assessing and monitoring risks to patients and staff.

Audits were carried out to test the effectiveness of infection control procedures and to protect staff and patients against avoidable risks.

Health and safety risk assessments had been carried out to identify risks associated with premises and equipment. All electrical equipment had been properly checked and tested.

**Good**



# Summary of findings

## What people who use the service say

We did not speak with patients during this inspection.

# Dr Amir Ipakchi

## Detailed findings

### Our inspection team

#### **Our inspection team was led by:**

Our inspection was carried out by a Care Quality Commission inspector.

## Background to Dr Amir Ipakchi

Dr Amir Ipakchi is located on the outskirts of Harlow Town. The practice provides services for approximately 5,000 patients living in the area.

The practice is managed by Dr Amir Ipakchi. The practice employs one long term locum GP, two practice nurses and a team of administrative and reception staff who support the practice.

The practice is open between 8.30am and 6.30pm on weekdays. Appointments are available from 9.30am to 12.30pm, and 1.30pm to 6pm. Home visits and telephone consultations were available as required.

Dr Amir Ipakchi does not provide an out-of-hours service to patients. Details of how to access out-of-hours emergency and non-emergency treatment and advice was available within the practice and on its website.

## Why we carried out this inspection

We inspected this service to check the provider's compliance with the Health and Social Care Act 2008. Our inspections are conducted under section 60 of the Health and Social Care Act 2008 as part of our regulatory functions.

This inspection was carried out to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

We carried out a focused follow up inspection of Dr Amir Ipakchi. The purpose of the inspection was to check the practice had addressed a regulatory breach identified during their last comprehensive inspection conducted on 27 October 2014.

## How we carried out this inspection

During our visit we spoke with Dr Amir Ipakchi and staff. We reviewed documents relating to the management of safety within the practice.

# Are services safe?

## Our findings

### Cleanliness & Infection Control

The practice had reviewed its arrangements for identifying and managing risks of cross infection. An infection control audit had been carried out in May 2015. We reviewed the audit and saw that where it had identified areas for improvements that these had been addressed. Details of the findings and areas for improvements were shared with staff at practice meetings to ensure that all staff were aware and that infection control procedures were followed.

### Equipment

The practice had reviewed its arrangements for ensuring that equipment used for diagnostics, treatment and the

day-to-day running of the service was safe and fit for use. We found that all electrical equipment had been portable electronic appliance (PAT) tested. PAT testing is an examination of electrical appliances and equipment to ensure that they are safe to use.

### Monitoring Safety & Responding to Risk

The practice had reviewed its arrangements for monitoring and responding to risks. A detailed risk assessment of the premises had been undertaken. This identified risks to staff and patients and the control measures to help minimise these risks. The assessment covered risks associated with equipment, premises and electrical installations. We saw that these assessments were reviewed regularly and accessible to all staff working at the practice.