

Leeds City Council

RecoveryHub@NorthwestLeeds

Inspection report

Silver Lane
Yeadon
Leeds
LS19 7JN

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Date of inspection visit:
22 October 2020

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09 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

- The service identified a specific ward which was specifically used to support people who had been discharged from hospital with a positive test result for COVID- 19.
- There was clear signage throughout the home to identify the COVID-19 area and the Personal protective Equipment (PPE) required.
- We observed staff wearing appropriate PPE at the time of inspection and people told us this was the case when staff were supporting their needs. One person said, "Yes the staff are lovely here they all wear face masks."
- Staff supported people in relation to their care and wellbeing. People were supported to contact family and friends by phone or video call. One person said, "I speak to [name of person] three times a day."
- Staff adapted to each person's individual need, for example one costumer was deaf and staff were wearing face shields so the person could lip read. Staff also used picture and flash cards. Access to a British Sign Language (BSL) interpreter was deemed essential for one person so these visits were encouraged and actioned by the service.
- The focus of the service is reablement. People were supported to be mobile and independent and encouraged to develop their skills to return to their home as soon as possible.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive COVID-19 status.

This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 22 October 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.