

Ms Katherine Elizabeth Ottaway

Blue Roof Bungalow Care Home

Inspection report

Mill Road North
Throop
Bournemouth
Dorset
BH8 0DW

Tel: 01202529508

Date of inspection visit:
24 March 2021

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14 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Blue Roof Bungalow is registered to provide accommodation with personal care and support for up to three people with a learning disability. At the time of the inspection three people lived at the service.

We found the following examples of good practice.

People, staff and visitors were protected from risks of infection by robust policies and procedures. Visits were pre-booked and overseen by trained staff. Visitors completed a health questionnaire, had their temperature recorded and were asked to complete a rapid COVID-19 test, which provided a positive or negative test result within 30 minutes.

The home was visibly clean and hygienic. Staff used cleaning products recommended by the local NHS clinical commissioning group. Cleaning schedules included frequently touched surfaces such as handrails, light switches and door handles. Regular cleaning audits were conducted to ensure safety standards were maintained.

The home had a plentiful supply of Personal Protective Equipment (PPE) which was audited weekly. Staff were observed wearing this correctly. Staff had received training in how to put on and take off PPE. They had also been trained to complete the rapid COVID-19 tests. This coupled with competency checks helped ensure a consistency of approach and government guidelines were followed.

The home had supported people and staff to participate in the government's COVID-19 testing and vaccination programme. Consent had been sought appropriately when required.

People and staff were encouraged to socially distance within the home. The interior layout and staff practice supported this. Only one staff member was allowed in the staff room at any one time and a one-way system had been introduced. These steps helped reduce the risk of cross infection.

The home recognised the importance of supporting people's mental wellbeing. An activities coordinator offered personalised activities including music sessions and gardening. People were supported to maintain contact with those important to them via drive by visits, telephone and social media. For example, people were supported to stay in touch with friends from a day centre and take part in a local church's virtual service. Staff had been given stress and resilience training and had access to private counselling.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Blue Roof Bungalow Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.