

Barker Care Limited

Orchid Villa

Inspection report

Grosvenor Villas, Lightfoot Street
Hoole
Chester
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Date of inspection visit:
24 November 2020

Date of publication:
04 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Orchid Villa is a residential care home registered to provide personal and nursing care to up to 34 people. At the time of this inspection there were 20 people living at the home, some of whom were living with dementia. The home is situated in a congregate setting with three other separately registered homes all operated by this provider.

We found the following examples of good practice:

- Staff were wearing the required personal protective equipment (PPE); donning and doffing PPE correctly and disposing of used PPE safely and in line with the relevant national guidance.
- The home had a testing programme in place to frequently test staff and residents.
- The home was clean and hygienic. Cleaning schedules had been reviewed and enhanced and frequent cleaning was carried out throughout the day.
- The home had built a screened and self-contained pod with an intercom system to enable relatives to safely visit their loved ones. Visitors did not need to enter the home to access the pod and there were systems in place to manage this safely.
- Relatives had also been supported to safely visit their loved ones in exceptional circumstances in line with the national guidance. For example, when a person was approaching the end of their life.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured this service was following safe infection prevention and control measures to keep people safe.

Inspected but not rated

Orchid Villa

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.