

Ideal Carehomes (Number One) Limited

Ash Tree House

Inspection report

Warwick Drive
Hindley
Wigan
Lancashire
WN2 4DT

Tel: 01942256089
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Date of inspection visit:
08 March 2021

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18 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Ash Tree House is a residential care home providing accommodation for people who require personal care to 53 people at the time of the inspection. The service can support up to 60 people.

We found the following examples of good practice.

The home had designated staff that only worked at this setting.

All visitors temperatures were taken to help screen people for COVID-19.

A pod had been constructed with a perspex screen for visitors to use. This pod had a separate entrance which meant that visitors did not need to go through the home, which reduced risk. People were also supported to maintain regular contact with loved ones through video calls, telephone calls and visits at the window.

Staff spoke positively about the service and management. One staff member told us, "Yes, it's [the support] been excellent, every day I feel secure."

The home was taking part in regular COVID testing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ash Tree House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 8 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.