

Simmondley Medical Practice

Quality Report

Simmondley Medical Practice,
Glossop,
Derbyshire
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Date of inspection visit: 31 July 2017

Date of publication: 07/09/2017

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive to people's needs?

Good 

Are services well-led?

Good 

Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection at Simmondley Medical Practice on 20 July 2016. The overall rating for the practice was good, with one area, effective rated as requires improvement. The full comprehensive report on the July 2016 inspection can be found by selecting the 'all reports' link for Simmondley Medical Practice on our website at www.cqc.org.uk.

This inspection was an announced focused inspection carried out on 31 July 2017 to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulations that we identified in our previous inspection on 20 July 2016. This report covers our findings in relation to those requirements and also additional improvements made since our last inspection.

Overall the practice is rated as Good.

Our key findings were as follows:

- The recall system ensures patients with long term conditions were reviewed and monitored in line with good practice.
- Data provided by the practice for 2016/2017 shows patient outcomes were in line with or above those locally and nationally.
- The practice now has a system in place to follow up those patients who failed to attend reviews and where appropriate the practice nurse and health champion would carry out home visits.
- There is now a robust system in place for recording, reviewing and sharing learning following significant events.
- An up to date register of vulnerable children, families and adults was now in place.

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

This rating was given following the comprehensive inspection on 20 July 2016. A copy of the full report following this inspection is available on our website: www.cqc.org.uk/location/1-545615174

Good



Are services effective?

The practice is now rated as good for providing effective services.

On this inspection we reviewed documentary evidence to demonstrate how they had improved their practises in relation to the overview of safety systems and processes since the last inspection.

Evidence we reviewed included:

- Details of the recall system to ensure patients with long term conditions were reviewed and monitored in line with good practice.
- 2016/2017 Quality Outcomes framework (QoF) which showed patient outcomes were in line with or above those locally and nationally.
- The system to follow up those patients who failed to attend reviews.

Good



Are services caring?

The practice is rated as good for providing caring services.

This rating was given following the comprehensive inspection on 20 July 2016. A copy of the full report following this inspection is available on our website: www.cqc.org.uk/location/1-545615174

Good



Are services responsive to people's needs?

The practice is rated as good for providing responsive services.

This rating was given following the comprehensive inspection on 20 July 2016. A copy of the full report following this inspection is available on our website: www.cqc.org.uk/location/1-545615174

Good



Are services well-led?

The practice is rated as good for providing well-led services.

This rating was given following the comprehensive inspection on 20 July 2016. A copy of the full report following this inspection is available on our website: www.cqc.org.uk/location/1-545615174

Good



Summary of findings

The six population groups and what we found

We always inspect the quality of care for these six population groups.

Older people

The practice is rated as good for providing services to older people.

This rating was given following the comprehensive inspection on 20 July 2016. A copy of the full report following this inspection is available on our website: www.cqc.org.uk/location/1-545615174

Good



People with long term conditions

The practice is rated as good for providing services to people with long-term conditions.

This rating was given following the comprehensive inspection on 20 July 2016. A copy of the full report following this inspection is available on our website: www.cqc.org.uk/location/1-545615174

Good



Families, children and young people

The practice is rated as good for providing services to families, children and young people.

This rating was given following the comprehensive inspection on 20 July 2016. A copy of the full report following this inspection is available on our website: www.cqc.org.uk/location/1-545615174

Good



Working age people (including those recently retired and students)

The practice is rated as good for providing services to working age people.

This rating was given following the comprehensive inspection on 20 July 2016. A copy of the full report following this inspection is available on our website: www.cqc.org.uk/location/1-545615174

Good



People whose circumstances may make them vulnerable

The practice is rated as good for providing services to people whose circumstances may make them vulnerable.

This rating was given following the comprehensive inspection on 20 July 2016. A copy of the full report following this inspection is available on our website: www.cqc.org.uk/location/1-545615174

Good



People experiencing poor mental health (including people with dementia)

The practice is rated as good for providing services to people experiencing poor mental health.

Good



Summary of findings

This rating was given following the comprehensive inspection on 20 July 2016. A copy of the full report following this inspection is available on our website: www.cqc.org.uk/location/1-545615174

Summary of findings

Simmondley Medical Practice

Detailed findings

Our inspection team

Our inspection team was led by:

A CQC Inspector reviewed and analysed the evidence provided at the time of the inspection.

Background to Simmondley Medical Practice

Simmondley Medical Practice provides primary medical services in Simmondley, Derbyshire from Monday to Friday.

The surgery is open:

Monday: 8.00am - 6.30pm

Tuesday: 7.00am - 6.30pm

Wednesday: 7.00am - 5.30pm

Thursday: 8.00am - 6.30pm

Friday: 8.00am - 6.30pm

Appointments with a GP are available between 9.00am and 11.30am. Afternoon surgery is between 3.00pm and 5.30pm Monday to Friday, with the exception of Wednesday

when there is no surgery. In addition the assistant practitioner holds clinics from 7:00am to 8:00am Tuesday and Wednesday. The practice also participates in a local out of hours scheme in which patients are able to access GP appointments at a local hub evenings and weekends.

Simmondley is situated within the geographical area of Tameside and Glossop Clinical Commissioning Group (CCG).

The practice has a General Medical Services (GMS) contract. The GMS contract is the contract between general practices and NHS England for delivering primary care services to local communities.

Simmondley Medical Practice is responsible for providing care to 3615 patients.

The practice consists of four GPs two of whom are female. The practice employ two practice nurses and an assistant practitioner. The practice is supported by a practice manager, receptionists and administrators.

When the practice is closed patients are directed to the out of hours service Go-To-Doc via 111.

Why we carried out this inspection

We undertook a comprehensive inspection of Simmondley Medical Practice on 20 July 2016 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. The practice was rated as requires improvement in one key area of effective. The full comprehensive report following the inspection on 20 July 2016 can be found by selecting the 'all reports' link for Simmondley Medical Practice on our website at www.cqc.org.uk.

We undertook a follow up focused inspection of Simmondley Medical Practice on 31 July 2017. This inspection was carried out to review in detail the actions taken by the practice to improve the quality of care and to confirm that the practice was now meeting legal requirements.

Detailed findings

How we carried out this inspection

Following the inspection on 20 July 2016 the practice supplied an action plan telling us how they would ensure they meet the requirements to provide effective care and treatment.

We carried out an announced visit on 31 July 2017. A CQC inspector reviewed and analysed the evidence provided by the practice and made an assessment of this against the regulations.

Are services safe?

Our findings

Please note this is a focused inspection of the overview of systems and processes within the key question effective. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site www.cqc.org.uk/location/1-545615174

Are services effective?

(for example, treatment is effective)

Our findings

The practice was previously inspected on 20 July 2016. The inspection was a comprehensive inspection under the Health and Social Care Act 2008. At that inspection, the practice was rated good overall. However, areas within the key question effective were identified as requires improvement as the practice was not meeting the legislation at that time;

At this inspection we reviewed a range of documents and spoke with staff including the lead GP and practice nurse which demonstrated they were now meeting the requirements

Evidence submitted included:

- Details of the recall system to ensure patients with long term conditions were reviewed and monitored in line with good practice.
- Data provided by the practice for 2016/2017 showed patient outcomes were in line with or above those locally and nationally.
- The practice had a system to follow up those patients who failed to attend reviews and where appropriate the practice nurse and health champion would carry out home visits.

Are services caring?

Our findings

Please note this is a focused inspection of the overview of systems and processes within the key question effective. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site www.cqc.org.uk/location/1-545615174

Are services responsive to people's needs?

(for example, to feedback?)

Our findings

Please note this is a focused inspection of the overview of systems and processes within the key question effective. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site www.cqc.org.uk/location/1-545615174

Are services well-led?

Good 

(for example, are they well-managed and do senior leaders listen, learn and take appropriate action)

Our findings

Please note this is a focused inspection of the overview of systems and processes within the key question effective. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site www.cqc.org.uk/location/1-545615174