

Welland House Care Centre Limited

Welland House Care Centre

Inspection report

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20 December 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Welland House Care Centre is a nursing home providing personal and nursing care to younger and older adults. Some people living at the home may have a cognitive impairment. The home is registered for up to 51 people. The service is provided in one adapted building. Some rooms can be single or shared use. At the time of the inspection visit, 27 people lived at the home.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

We found the following examples of good practice.

- The provider had considered and adapted one part of the home to be used as a designated setting, with its own entrance to minimise the risk of cross infection. Management had implemented safe infection control systems in line with current guidance. This ensured they were able to care for people safely who had tested positive for Covid-19 in hospital and needed to be transferred to a care home.
- Staff would be deployed to work solely in part of the home, identified as a designated setting unit to reduce risks of cross infection to others.
- The provider had implemented systems to ensure staff did not work in other health or social care services, as well as other parts of the home, which reduced the risk of cross transmission.
- The provider would increase the working hours for domestic staff to ensure regular cleaning and sanitising of the environment took place throughout the week.
- Systems were in place to ensure staff received up to date guidance and training to ensure those staff continued to meet government guidelines for safe infection control practices to reduce the risk of cross infection.
- The management of the designated setting will include support from a registered manager from one of the provider's other home's who has experience of supporting people in a designated setting. Lessons learnt will be shared to ensure positive outcomes for people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Welland House Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive COVID-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 20 December 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.