

Estuary Housing Association Limited

Estuary Housing Association Limited - 16 Vista Road

Inspection report

16 Vista Road
Wickford
Essex
SS11 8EJ

Tel: 01268767210
Website: www.estuary.co.uk

Date of inspection visit:
11 February 2021

Date of publication:
05 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

16 Vista Road provides accommodation and care for three people who have a learning disability and or autism. All three people were living at the service on the day of our inspection and had lived in the service for some years. The premises are a two storey residential house in keeping with the other houses in the area.

We found the following examples of good practice.

- The deputy manager (responsible for the service as the registered manager was temporarily absent) was following the government's guidance on whole home testing for people and staff. This included using rapid testing, weekly testing for staff and monthly testing for people who used the service.
- Staff had received training on working during the pandemic in relation to COVID 19 and had received training in the correct use of personal protective equipment (PPE).
- The service was COVID 19 free and people using the service were well with no symptoms.
- Some communal areas in the service had been changed to encourage people to socially distance but this was difficult due to the layout and the service being small. There was clear guidance and signage in the service to help prompt staff to safely work whilst minimising the risk of spreading infection.
- Infection prevention control practices had been implemented such as increased cleaning rotas and a good supply of PPE and hand sanitisers. Information was cascaded to staff and reminders issued. Audits of cleaning and security were completed by staff. The cleaning of individual people's equipment needed to be included in the audit.
- People's well-being was supported by going out for exercise, telephone calls to relatives and staff continued to engage in individual activities of people's choice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Whilst the service was clean, one of the shower rooms was in need of refurbishment as the paint, sealant and flooring was peeling with rust appearing. A budget for the work to be done was in the process of being finalised.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.