

Amrial Care Limited

# Farway Grange Care Home (Nursing)

## Inspection report

31-33 Howard Road  
Queens Park  
Bournemouth  
Dorset  
BH8 9EA

Tel: 01202511399

Website: [amrial.co.uk/farway-grange](http://amrial.co.uk/farway-grange)

Date of inspection visit:  
26 February 2021

Date of publication:  
09 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Farway Grange Care Home (Nursing) is a 'care home' that is registered to provide personal and nursing care to a maximum of 25 older people. At the time of the inspection they were supporting 20 people.

We found the following examples of good practice.

There was a clear procedure in place for welcoming visitors to the home. Health screening, temperature checks and Personal Protective Equipment (PPE) contributed to keeping people safe. Staff were observed wearing PPE as per the homes policy and in line with current government guidelines. There were enough supplies of PPE.

There were strict guidelines in place for accepting new admissions into the home, this included the receipt of a negative Covid-19 test result within 24 hours and a period of isolation.

Staff and residents were participating in a structured testing process for Covid-19 and had received their Covid-19 vaccinations. Social distancing was encouraged, and furniture had been rearranged to support this within the home.

Cleaning schedules were in place and the home was clean, free from clutter and tidy. Enhanced cleaning of high touch points such as light switches and handrails was in place. Cleaning products met with the recommended guidelines for hygiene.

The registered manager and deputy manager were supported by the provider to order and supply all the equipment needed to keep people safe. This included an infection control policy and programme of audits to ensure practice was checked and reviewed. Regular hand washing for staff ensured that they were following the policy.

Visits from relatives and loved ones were subject to various restrictions throughout the pandemic. There was a dedicated visitors room known as a 'pod' which had an external entrance and floor to ceiling screening, signage around this room reminded visitors of the procedures for preventing infection such as wearing PPE.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Farway Grange Care Home (Nursing)

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.