

# Claregrange (Trading) Limited Aslockton Hall Nursing & Residential Home

## Inspection report

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15 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Aslockton Hall Nursing & Residential Home is a residential and nursing home providing personal and nursing care to 28 people aged 65 and over at the time of the inspection. The service can support up to 62 people in one adapted building which has two floors.

We found the following examples of good practice.

The provider had arrangements in place to help prevent the spread of COVID-19 and other infections. All staff received training on the correct use of PPE and infection control. The management team did regular checks on staff to ensure they were following infection control procedures. The management team also regularly audited all their infection control practices to ensure staff were following them.

The provider had arrangements in place to ensure people and staff were tested for COVID-19 in accordance with current government guidance. Risk assessments were carried out with people and staff to ensure they could safely live and work at the service.

There were restrictions on visiting the service. There was a clear system for visitors in place to ensure they followed the current guidance on the use of personal protective equipment (PPE) and social distancing. All visitors were screened for symptoms of respiratory or other infections before being allowed to enter the home. There was visible information about minimising the risk of infection throughout the home.

The home was clean and well maintained throughout. There was a program of enhanced cleaning to reduce the risk of infection. This included increased cleaning of frequently touched areas e.g. doors and handrails.

The provider had ensured that people were able to maintain contact with relatives using technology. For example, people were supported to have video calls with relatives. The registered manager and their team had regular contact with relatives updating them on visiting restrictions and other key information about infection control.

The registered manager was planning how to arrange safe visiting during the winter in accordance with current government guidance. This included setting aside space for visitors to have rapid testing and await the results safely.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Aslockton Hall Nursing & Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 December 2020 and was unannounced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were not always assured that the provider was promoting safety through the layout of the premises. This was because the provider had not considered using a separate part of the building to care for people with an infection. Separating people with infections and the staff team who support them is known as 'cohorting.' Doing this reduces the risk of spreading an infection to people in other parts of the building. There was also no specific facility for staff to change into and out of their work clothing. Having a designated space to do this helps to reduce the risk of spreading infection. We have signposted the provider and registered manager to resources to develop their approach.