

Langley House Trust

Chatterton Hey

Inspection report

Chatterton Hey, Exchange Street
Edenfield, Ramsbottom
Bury
Lancashire
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Tel: 01706824554

Date of inspection visit:
25 January 2022

Date of publication:
15 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Chatterton Hey is registered to provide accommodation and personal care for up to 15 men with health-care issues, dual diagnosis of substance misuse and mental health or a learning disability. The parent company of Chatterton Hey, Langley House Trust, is a Christian organisation dedicated to improving the life chances of ex-offenders and helping them lead crime free lives.

Accommodation at Chatterton Hey is provided in 14 single bedrooms, including five en-suite rooms and three ground floor rooms. There are 11 bedrooms in the main house and three bedrooms are in Heaton House, a self-contained house next door to Chatterton Hey which offers more independent move-on accommodation. At the time of the inspection, there were a 12 men living at Chatterton Hey.

We found the following examples of good practice.

Staff gave men who had to isolate due to COVID-19 restrictions, distraction packs as well as offering computer tablets to maintain communication. The service had adapted this to individual needs offering resources such as exercise DVDs, video games and newspapers to men. The men were given mini fridges in their rooms so they had access to drinks and snacks whilst isolating.

The service facilitated visits outside the home wherever possible. Each visit out was individually risk assessed and supported by staff using a pool car for transport. Staff used the risk assessment tool to decide if men were required to isolate following visits out.

All staff had completed COVID-19 risk assessments to understand the impact being in the workplace might have on them and all new staff had to complete the assessment when starting work. The provider gave all staff a clothing grant, as they did not wear uniform, so staff could buy separate work clothes which they changed into on arrival.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Chatterton Hey

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.