

Durnsford Lodge Limited

Durnsford Lodge Residential Home

Inspection report

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Date of inspection visit:
30 March 2021

Date of publication:
06 July 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Durnsford Lodge is a care home that provides care for a maximum of 28 older people. Durnsford Lodge is an older converted property, with rooms over three floors accessible via a lift.

We found the following examples of good practice:

Durnsford Lodge had appropriate arrangements in place for visitors. This included, temperature checks on arrival at the home and personal protective equipment (PPE) such as gloves and masks for visitors to wear. There was clear signage detailing visiting procedures, which included information on pre-booking visits. The home had a designated room for visiting people who lived in the care home, which was cleaned between each visitor. When the weather was good, the garden could be used to facilitate visits. Social media, telephone calls and virtual meetings were organised to enable people who lived in the care home residents to maintain contact with family and friends.

The care home had tried to social distance people who lived in the care home in communal areas, but some people chose to sit near to each other, there were supplies of PPE and regular cleaning of these areas to minimise the risk of cross infection.

Durnsford Lodge had not experienced any outbreaks of COVID-19, but suitable arrangements were in place should this occur. (An outbreak consists of two or more members of staff or people who live in the care home at the same time.)

People were only admitted to the home following a negative COVID-19 test and were isolated in accordance with current guidance on admission.

Consideration was given to isolating people who lived in the care home, with their agreement if a new admission was not able to isolate due to their condition, such as when a person was living with dementia needed to walk with purpose in communal areas.

All staff worked solely at Durnsford Lodge and when bank staff were used, they were included in the home's COVID-19 testing programme. All residents and staff were tested in line with current guidance and if needed isolated following a positive test. There were designated areas for staff to put on and take off PPE. All staff were required to change into their uniforms at work and to change in to their own clothes once their shift had finished. All staff had received training on infection control, including COVID-19.

Staff and people who lived in the home had received vaccines in line with guidance and if someone declined a vaccine a risk assessment was completed, for example staff members in high risk groups, such as pregnancy. One of the GP practices that provided a service to the home had lead the programme on vaccination for all residents. They had liaised with other practices that residents were registered with and ensured that all people who lived in the home were vaccinated at the same time.

One member of kitchen staff was furloughed as they were exempt from wearing a mask and a face shield was not practical. Some people who lived in the care home were hard of hearing had issues with reading facial expressions, so staff removed their masks and social distanced from these people when speaking with them.

The premises were visibly clean and hygienic and suitable laundry facilities and processes were in place. Infection control policies and procedures were up to date and regularly reviewed. Audits were carried out, these included hand hygiene and premises checks. When needed appropriate action was taken.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 30 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.