

Athena Care Homes (March) Limited

Aria Court

Inspection report

Coronation Close
March
Cambridgeshire
PE15 9PP

Tel: 01354661551

Date of inspection visit:
02 February 2021

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26 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Aria Court provides, accommodation, nursing and personal care. At the time of our inspection there were 74 people living at the service.

We found the following examples of good practice.

The provider followed good infection control practices. Staff were required to have their temperatures checked at the start of each shift, wash their hands and were part of a regular testing programme.

Visitors were required to take a Lateral Flow Test (LFT) this gives a quick COVID-19 result. Service users were given the choice if they wanted to see a visitor or not. Personal protection equipment (PPE) is provided by the provider for staff and visitors.

At the time of our inspection several service users were coming to the end of their isolation, clear signage identified areas where people may have COVID. All people showing signs or who had had a positive result were supported by staff who wore full PPE, this is called barrier nursing. This is to protect both staff and people who lived at the service. There were clinical bins for the disposal of PPE equipment in people's rooms.

The home had four separate areas for people, called communities and this supported zoning. Staff were cohorted to the different communities, this showed good infection control practice and limited staff movement within the home. Staff rotas had been changed to ensure staff took staggered breaks and social distancing was supported through the home where possible.

All staff received training in infection control and how to put on and remove their PPE. There were two infection control champions who ensured best practice was followed and updates communicated. The registered manager completed visual checks and all staff had competency assessments on the use of PPE and infection control.

The building looked clean and free from clutter. Appropriate cleaning products were used, to ensure good infection control was maintained. All high touch points were cleaned regularly for example, door handles and handrails. The registered manager ensured regular infection control audit checks were completed this included staff practice and use of PPE.

The manager told us that they were working collaboratively with colleagues from the Local Authority and CCG (Clinical Commissioning Group) and received good support and advice. They were also very proud of how the team worked and supported each other and service users.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Aria Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 02 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.