

Imperial Lodge

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Inspection report

268 Lansbury Drive
Hayes
Middlesex
UB4 8SN

Tel: 02085812510

Date of inspection visit:
21 January 2022

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17 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Imperial Lodge provides support and accommodation for up to 10 adults who have mental health needs. There were nine people using the service at the time of this inspection.

We found the following examples of good practice.

- People living at the home were supported to have visitors and the provider ensured appropriate checks were carried out to comply with current guidance.
- Care workers had undertaken infection control training and the use of PPE. We observed care workers were using PPE appropriately and in line with current guidance.
- People were supported to access the community when they wanted and the care workers provided people with information on wearing a mask and social distancing.
- The provider had a clear process for supporting people with monthly COVID-19 testing and ensuring care workers carried out weekly COVID 19 tests in line with guidance.
- The provider had a clear process in place to respond to an outbreak of COVID 19 with people who tested COVID 19 positive being supported to isolate.
- People had COVID 19 risk assessments which identified any issues which could increase their risks and how these could be mitigated. COVID 19 risk assessments were also completed for care workers.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Imperial Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People living at the home were supported to have visitors in line with current guidance. There was a sign on the front door confirming the visiting procedures. Visitors could book their visit at a time agreed with the person using the service. Following a suitable outcome of a temperature check the visitor would complete a lateral flow test. People could meet with their visitors in their bedroom with the window open to ensure good ventilation, in the communal lounge or in the garden.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.