

Runwood Homes Limited

Ashwood - Ware

Inspection report

New Road
Ware
Hertfordshire
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Date of inspection visit:
22 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ashwood – Ware accommodates up to up to 64 older people, some of whom were living with dementia. There were 61 people living at the service during this inspection.

We found the following examples of good practice.

There were effective process and systems in place for visitors entering the service, in line with the government guidance. Information was displayed about COVID-19 giving clear and accessible advice.

People were engaging with staff and this was not impacted by staff wearing masks. The activities organiser was providing support to help prevent loneliness and boredom for people.

The provider had developed policies, procedures and risks assessments for managing the service in relation to COVID-19.

The home was clean and there was cleaning ongoing during our visit. People were in cohorts on their units and considered communal areas as part of their home. Staff only worked on their allocated units.

Staff were clear on what it meant to isolate and what symptoms of COVID-19 to look out for. People returning from hospital or those new to the home followed the government guidelines to ensure that people were kept as safe as possible from infection.

Staff had received training on putting on and taking off personal protective equipment (PPE), infection control and COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashwood - Ware

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 March 2021 by one inspector. The inspection was announced prior to us entering the service, so we could ensure that measures were in place to support an inspection and manage any infection control risks.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was using PPE effectively and safely.