

The Healthcare Management Trust

Coloma Court Care Home

Inspection report

Layhams Road
West Wickham
Kent
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04 August 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Coloma Court is a 'care home'. The care home accommodates 62 people across three separate units, each of which have separate adapted facilities. One of the units specialises in providing care to people living with dementia. At the time of this visit 57 people were living at the home.

We found the following examples of good practice.

The provider had appropriate arrangements for visiting to help prevent the spread of Covid 19. All visitors were required to complete a Covid 19 risk assessment when they arranged a visit. Visitors were screened for symptoms of acute respiratory infection before being allowed to enter the home. They were supported to wear a face covering when visiting, and wash hands before and after mask use.

The provider had appropriate arrangements to test people and staff for Covid 19 and was following government guidance on testing. There was a designated team of four staff that carried all testing on people using the service and staff. This ensured that people and staff were tested for Covid 19 in a consistent way.

The provider ensured that staff received appropriate training and support to manage Covid 19. All staff had received training on Covid 19, infection control and the use of PPE. They received guidance on supporting people with dementia to understand Covid 19. Staff were cohorted to work on the same floors including domestic and housekeeping and dining room assistants. Staff wellbeing was supported when they became unwell and when they returned to work.

The provider ensured that people using the service could maintain links with family members and friends. People were supported to have visits from their relatives and friends in designated areas where social distancing was observed. Visits were staggered and restricted to 30 minutes and these areas were cleaned between visits. The home offered relatives a self-contained bedroom to stay in when their loved ones were receiving end of life care and support.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Details are in our safe findings below.

Inspected but not rated

Coloma Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 4 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.