

# Barnburgh Surgery

## Inspection report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Barnburgh Surgery on 8 January 2020 as part of our inspection programme.

At this inspection we followed up on breaches of regulations identified at a previous inspection on 13 March 2019.

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the following key questions

Are services safe?

Are services effective?

Are services caring?

Are services responsive?

Are services well-led?

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We found that the practice had taken action in all areas identified for improvement at the last inspection and we have rated this practice as good overall and good for all population groups.**

We found that the practice:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Consider developing systems to record how risks have been considered where non-clinical staff are to be employed prior to obtaining a Disclosure and Barring Service (DBS) check.
- Implement the action plan to address the damp issues within the premises.
- Review monitoring systems to ensure patients with a learning disability are offered their annual health check.
- Continue to try to implement a patient participation group (PPG).

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector.

The team included a GP specialist advisor.

## Background to Barnburgh Surgery

Barnburgh Surgery is located in the centre of the village of Barnburgh near Doncaster. The practice has a Personal Medical Services (PMS) contract. The practice serves a population of approximately 2,850 patients and is situated in one of the fifth more deprived areas nationally. The provider also has another separately registered practice in the village of Mexbrough near Doncaster. We did not visit this practice during this inspection.

The practice is located in a converted stable and provides services from the ground floor.

The service is provided by one female GP who is a partner in the practice and one male GP who is a regular locum. They are supported by a locum first contact practitioner, an advanced nurse practitioner and a practice nurse. The clinical team are supported by a practice manager and a small team of administrative and secretarial staff.

The practice offers pre-bookable appointments between 8.00am and 6 pm Monday to Wednesday and 7.30am to

6pm on a Thursday and a Friday. Phones transfer to the local GP federation from 6 to 6.30pm. Pre-bookable appointments were also available to all patients at additional locations within the area, as the practice was a member of a GP Federation. Appointments were available Monday to Friday, 6pm to 10 pm and 8am to 5pm at weekends.

There are lower than average number of patients under the age of 65. The National General Practice Profile states that 98.6% of the practice population is from an white background with a further 1.4% of the population originating from Asian, black, mixed or other non-white ethnic groups. Information published by Public Health England, rates the level of deprivation within the practice population group as five, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is the same as the national average of 79 years. Female life expectancy is the same as the national average of 83 years.