

Absolute Care Homes (Central) Limited

Boldmere Court Care Home

Inspection report

350 Gravelly Lane
Birmingham
West Midlands
B23 5SB

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Date of inspection visit:
21 October 2020

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16 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Boldmere Court Care Home provides accommodation and personal care to 68 older people over the age of 65 with dementia and physical disability. There were 66 people living at the home at the time of inspection.

We found the following examples of good practice.

There was a separate visitors room for essential visitors that could be accessed through its own entrance. A call bell had been fitted in the room to allow visitors to call staff and remove the need for visitors to access any other areas of the home.

Relatives had access to their family members digital care records so they could see care plans and daily records. Families could make notes on peoples care and send messages to both people and staff.

The home had two lifts which they used as a one way system. All 'clean items' including food and clean linen moved in the right lift and all 'dirty items' linen for wash and food waste moved in the left lift to minimise the spread of infection.

A digital memory box feature for each person was introduced where peoples relatives could upload photos and stories to share which positively supported peoples wellbeing.

The home was divided into five areas and movement between these areas was restricted to minimise the spread of infection. Staff were then allocated to a particular area for the duration of their shift.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Boldmere Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 21 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.