

# Striving For Independence Care Limited

# Pettsgrove Care Home

## Inspection report

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17 February 2022

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Pettsgrove Care Home provides accommodation, care and support for up to six adults with complex needs, including learning disabilities and autism. At the time of this inspection four people were living at the care home.

We found the following examples of good practice.

There were measures in place to minimise the risk of relatives and friends, professionals and others visiting from spreading infections at the entrance and on entering the premises. The service shared information and communication with friends and family about current infections, so they were informed about decisions around visiting and restrictions. There was a designated room for visitors to complete lateral flow tests when they arrived at the care home. Visitors were required to wear appropriate personal protective equipment (PPE) and hand washing before and after visiting.

People were supported to use and access their environment safely. There was an up to date infection control policy in place and there were standard operating procedures that were regularly updated in line with changes in government policy. The service had identified people at particular risk of infection and were supported to minimise close physical contact by way of social distancing or isolation when needed. Staff were provided with appropriate PPE, which met recommended national guidance to carry out their role safely.

There were arrangements to manage infection risks. Staff and people receiving care had received all doses of the vaccine. Regular testing was also carried out for people, visitors and visiting professionals in order to identify any positive cases as early as possible so that people could self-isolate to reduce the spread of infection.

PPE was used in accordance with current government guidelines. There were designated areas for donning and doffing PPE. Signage on donning and doffing and handwashing was visible in all designated areas. The service had ensured there were sufficient supplies of PPE. During the COVID-19 pandemic, the service was able to reliably get hold of enough of the right PPE to meet people's needs. Disposal of used PPE followed local protocols. This helped to assure the provider that people were protected and safe.

During the pandemic the provider promptly communicated with staff, people and relatives. This and regular communication with the host local authority, public health teams, community healthcare professionals and managers from other care homes helped to ensure the home carried out good IPC practice that kept people safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Pettsgrove Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service one working days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- There were measures in place to minimise the risk of relatives and friends, professionals and others visiting from spreading infections at the entrance and on entering the premises. The service shared information and communication with friends and family about current infections, so they were informed about decisions around visiting and restrictions. Visitors were required to plan with the home in advance of their visit to minimise visiting numbers at any one time. Information was easily accessible on arrival or before visits to ensure visitors followed guidance and procedures to ensure compliance with infection prevention control. Alternative forms of maintaining social contact, including IT systems were also used for friends and relatives

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting

professionals were vaccinated against COVID-19.