

HC-One Oval Limited

Manor House Care Home

Inspection report

80 Huntingdon Road
Upwood, Ramsey
Huntingdon
Cambridgeshire
PE26 2QQ

Tel: 01487814333

Date of inspection visit:
26 February 2021

Date of publication:
16 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Manor House Care Home accommodates up to 40 older people, some of whom have dementia in a single-storey building. There were 21 people living at the service during this inspection.

We found the following examples of good practice.

Only essential visits were being facilitated at the time of our inspection such as for end of life care. All visitors to the service had their temperature checked, undertook a COVID-19 test, completed a health questionnaire and were provided with personal protective equipment (PPE).

In line with government guidelines external health and social care visitors had a series of checks completed before they entered the service.

Video and telephone calls to family and friends were available to promote people's social well-being. Care reviews were taking place via Zoom which involved professionals relevant to ensuring care needs were being met appropriately.

The head of care told us that the building could be zoned into two different areas should an outbreak of COVID-19 occur, and this planning had been considered. Staff would work only in one area to prevent staff crossover.

Staff changed into their uniform and put on and off their personal protective equipment (PPE) before starting work.

The service visited looked clean. Regular audits were taking place to ensure high touch areas were being cleaned at regular intervals.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Manor House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This unannounced inspection took place on 26 February 2021.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.