

Binfield Surgery

Inspection report

Terrace Road North
Binfield
Bracknell
Berkshire
RG42 5JG
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Date of inspection visit: 26 September 2019
Date of publication: 25/10/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Overall summary

We undertook a focussed follow up inspection at Binfield Surgery on 26 September 2019. This inspection was to determine whether action had been taken regarding significant risks identified at a comprehensive inspection on 15 May 2019. The previous inspection led to the CQC taking enforcement action against the provider and rating the practice requires improvement overall. We did not issue a rating as part of this inspection.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected

At this inspection we found improvements had been made to meet the requirements of our enforcement action.

Our key findings were:

- There had been improvements to the monitoring and recording of care for patients with mental health conditions.
- The processes for monitoring repeat prescribing had been improved to mitigate risks we identified in May 2019.

We found one area where the provider should make improvements:

- Implement the system proposed during the inspection for ensuring patients who are potentially vulnerable and rely on medicines are followed up when they do not request their repeat prescriptions.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

The inspection included a lead inspector, a second inspector and GP specialist adviser.

Background to Binfield Surgery

Binfield Surgery is a purpose-built practice located in the semi-rural village of Binfield in Berkshire and provides GP services to over 11,500 patients. The practice is part of Berkshire East Clinical Commissioning Group (CCG).

Binfield Surgery provides regulated activities from:

Terrace Road North

Binfield

Berkshire

RG42 5JG.

Patients can access information and online services from the practice website:

The practice is registered by the Care Quality Commission (CQC) to carry out the following regulated activities: diagnostic and screening procedures, family planning, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury.

The practice population is predominantly white British with 8% of the patients from black and other minority ethnic groups. The practice is located within an area of high affluence and low deprivation with low levels of unemployment.

There are three practice partners (all male) and two salaried GPs (both female) as well as some regular locum GPs. The GPs provide 33 sessions per week between them and have a whole time equivalent of 4.5 full time GPs. The nursing team consists of four practice nurses and one health care assistant.

Binfield Surgery provides dispensary services to approximately 384 patients who are unable to access a pharmacy within 1 mile of their home. This was not operating at the time of the inspection due to staffing issues.

The practice has a General Medical Services (GMS) contract. (GMS contracts are between NHS England and general practices for delivering general medical services and is the most common form of GP contract).

This practice does not provide Out of Hours (OOH) services. Patients can access an OOH GP by contacting the NHS 111 service. Patients can also access an extended hours service provided by the federation of Bracknell and Ascot GPs each weekday evening from 6.30pm to 8.30pm, Saturdays from 8am to 2pm and some additional morning appointments on Sunday.