

Meadowview Care Limited

Aveley House

Inspection report

6 Park Lane
Aveley
South Ockendon
Essex
RM15 4UD

Tel: 01708863289

Date of inspection visit:
30 March 2021

Date of publication:
20 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Aveley House is a care home registered to provide accommodation and personal care for up to seven people. At the time of the inspection there were seven people living in the service.

We found the following examples of good practice.

There were clear processes in place for visitors to the home. The service had created a 'visitors' pod' in the entrance to the service prior to internal visits commencing. Temperature checks, health screening questions, hand hygiene and Personal Protective Equipment (PPE) were in place. The service was in the process of creating visitors plans for each person.

The service had a good supply of PPE. All staff had received training in the correct use of PPE, and how to put it on and take it off safely.

Cleaning schedules were increased to ensure high touch surfaces such as door handles and light switches were cleaned regularly. Additional cleaning had been introduced to maintain good hygiene standards.

People were supported to take part in activities that they enjoyed with staff. Staff continued to use various methods to communicate with people any changes to their daily lives during the pandemic.

The registered manager told us they were proud of how staff had worked as a team to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Aveley House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 30 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.