

Potensial Limited

Avondale Lodge

Inspection report

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22 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Avondale Lodge is a care home providing residential care for up to 12 people living with a learning disability. The care home is an adapted building in Redcar and Cleveland. At the time of inspection 12 people were living at the service.

We found the following examples of good practice.

Good procedures were in place to allow visitors to safely enter the service. Staff worked well to overcome the barriers people faced with their communication. Staff were proactive in supporting people to keep in touch with their loved ones. A designated visiting area was in place.

People were supported to maintain social distancing. Small changes to the environment had taken place to encourage this. The service was clean throughout.

There was enough PPE at the service. Staff were observed wearing PPE correctly. Regular checks of staff were taking place to make sure PPE was worn correctly.

People and staff were participating in regular testing. Best interest decisions had been carried out and risk assessments were in place for people who were unable to participate in testing.

Staff had participated in training to manage the risks of cross infection and wearing PPE correctly. Staff had been proactive in their learning and had implemented changes to practices as needed during the pandemic. People and staff had been supported with their well-being.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Avondale Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.