

Prime Care (GB) Limited

Daffodil Lodge

Inspection report

7-9 Albany Road
Southport
PR9 0JE

Tel: 01704533836

Date of inspection visit:
13 November 2020

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07 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Daffodil Lodge Care Home is a large detached building in Southport close to the town centre. The service provides accommodation and care for persons aged from 50 years of age and above, whom require personal care and/or dementia care. Wide corridors enabled the use of wheelchairs and there was disabled access to the garden. The home can support up to 28 people and 24 people were supported at the time of the inspection.

We found the following examples of good practice.

- The provider was in the process of installing floor to ceiling Perspex screens within one room to enable visits to take place indoors in the near future. This room was accessible by visitors from the outside and inside by people living at the home. All surfaces in the room were washable to reduce the risk of infection being spread.
- All visitors were asked to complete a health screening form, have their temperature checked and were provided with face masks to wear throughout their visit. Full PPE was available for all visitors along with access to handwashing facilities and hand sanitiser.
- Staff had all received training in infection prevention and control, COVID-19, handwashing and the wearing of PPE.
- The service had increased the cleaning schedules and routines to reduce the risks of cross infection. People who used the service commented positively on this and told us, "My room is cleaned regularly."
- We observed staff to be wearing the correct personal protective equipment (PPE) throughout the inspection.
- One relative said "The staff and management team are very good at keeping me updated about [Name]. I speak to [Name] on the telephone on occasions. I cannot praise them enough for the excellent care [Name] has at Daffodil Lodge."
- Staff stated they had felt really supported by the provider and management team throughout the pandemic. They told us they felt confident to support people with a COVID-19 positive diagnosis.
- Clear processes were in place for the management of people with a COVID-19 positive diagnosis. The provider was following national guidelines.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated.

Daffodil Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 13 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.