

# Silverleigh Limited

# Silverleigh

## Inspection report

Silverleigh Cedars  
Silver Street  
Axminster  
Devon  
EX13 5AF

Date of inspection visit:  
16 December 2020

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Tel: 0129732611

Website: [www.cannoncarehomes.co.uk](http://www.cannoncarehomes.co.uk)

## Ratings

Overall rating for this service

**Inspected but not rated**

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Silverleigh is registered to provide accommodation and nursing and personal care for up to 65 people. The service is intended for older people, who may also have a physical disability, mental health needs or a dementia type illness. The service is in a large detached building located in the market town of Axminster in East Devon. The home is within walking distance of Axminster town centre, local church and post office and benefits from being next to the local GP surgery.

We undertook this inspection following a COVID 19 outbreak at the service, we also received concerns about poor infection prevention and control practices at Silverleigh.

We found the following.

Staff had received infection control training. Most staff were seen using PPE correctly and in accordance with current guidance to minimise risks to people. After a discussion with the registered manager they put in place a more robust monitoring system to ensure all staff were always compliant wearing their PPEs correctly.

Staff were entering the home through the main entrance after putting on a mask and using hand gel. They then put on gloves and aprons. After discussions with the registered manager they changed where staff entered the building and introduced a more effective donning and doffing location. They also made changes regarding staff uniforms/clothing not being worn to and from the service. These changes were made to improve infection prevention and control.

We found the following examples of good practice.

Staff and people were regularly tested in line with the government's current testing programme. The provider's infection control policy was up to date with the current Covid 19 guidance.

Staff had received update training on how to keep people safe during the COVID-19 pandemic and had plentiful supplies of personal protective equipment. Systems were in place to ensure safe visiting could take place.

The home was clean with no unpleasant odours. There was a robust cleaning schedule in place and touch points were cleaned using chemicals which are effective against Covid 19.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below

**Inspected but not rated**

# Silverleigh

## Detailed findings

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 December and was announced was carried out by one inspector.

## Is the service safe?

### Our findings

S5 □ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. After the inspection the registered manager made changes to how they monitored staff compliance wearing PPE. They changed where staff entered the building and introduced a more effective donning and doffing location. Changes were also made regarding staff uniforms/clothing not being worn to and from the service. We have also signposted the provider to resources to develop their approach.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.