

Barchester Healthcare Homes Limited

Brookfield

Inspection report

18 Brookfield Road
Lymm
Warrington
Cheshire
WA13 0PZ

Tel: 01925755363
Website: www.barchester.com

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17 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Brookfield is a 'care home' providing accommodation and personal care for up to 31 older people. At the time of the inspection, 19 people were living at the home.

We found the following examples of good practice.

Staff were observed complying with infection prevention and control (IPC) procedures; staff were wearing the correct PPE and were supported with the required IPC training.

The provider ensured that extra IPC measures were in place to prevent the spread of COVID-19. For instance extra 'touch point' cleaning schedules had been implemented.

The home was clean, hygienic and odour free; people, staff and visitors had access to hand sanitizers and wipes throughout the home.

Staffing levels were effectively managed; measures were in place to ensure people were supported by a consistent staff team; no agency staff were required at the home.

All staff and people were engaged in a robust COVID-19 testing regime; measures and protocols were in place to ensure that any symptomatic / positive cases of COVID-19 were immediately identified.

Relatives and loved ones were supported to maintain contact with people living at Brookfield. Regular phone calls and Skype calls were taking place; the provider had also created a safe space for dedicated visits to take place indoors.

The provider ensured that all relevant COVID-19 procedures and arrangements were effectively communicated with the registered manager, who then disseminated information to the staff team.

There was a dedicated COVID-19 IPC lead in place; they ensured that processes, procedures and policies were being followed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Brookfield

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with The Health and Social Care Act 2008.

As part of The Care Quality Commission's (CQC) response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection prevention and control measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.