

Yarrow Housing Limited

Richford Gate

Inspection report

52-53 Richford Gate
Shepherds Bush
London
W6 7HZ

Tel: 02087490307
Website: www.yarrowhousing.org.uk

Date of inspection visit:
17 November 2020

Date of publication:
08 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Richford Gate is a care home for adults with learning disabilities. The premises consist of two adjoining flats with shared communal areas and bathrooms. At the time of the inspection there were eight people using the service.

We found the following examples of good practice.

The service had implemented regular COVID-19 testing for staff and people who used the service. The service was planning for the implementation of rapid testing.

There were clear risk assessments for each person who used the service to help reduce the risk of contracting or spreading the virus. These included personalised contingency plans for how to promote self-isolation if the person became unwell.

People were supported to maintain contact with family, friends and structured activities. People were able to access meaningful activities through the use of video calls and by using the adjoining premises.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Details are in our safe findings below.

Inspected but not rated

Richford Gate

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 17 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.