

Lancashire County Council

Woodhill House Home for Older People

Inspection report

60 Woodhill Lane
Morecambe
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Date of inspection visit:
23 March 2021

Date of publication:
21 April 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Woodhill House provides personal care and accommodation to up to 46 older people and older people living with dementia. There were 34 people living in the home at the time of our inspection. The home is arranged in four living areas. One area provides accommodation for older people and three areas provide accommodation for people who are living with dementia.

We found the following examples of good practice.

Staff were trained in infection prevention and control and using Personal Protective Equipment (PPE) safely. We saw staff used the appropriate levels of PPE. The registered manager monitored staff wearing PPE to check good practice was followed. The provider had ensured sufficient quantities of PPE were available throughout the pandemic.

The staff team kept the home clean and hygienic. Frequently touched surfaces were cleaned regularly throughout the day to reduce the risk of infection. The registered manager took advice from appropriate specialists about maintaining a clean, hygienic and comfortable environment for people.

The registered manager had followed government guidance about visiting. They had supported window visits and outside visiting during the height of the pandemic.

The provider had supplied a robust 'visiting pod' in the grounds of the home to allow people to visit their friends and relatives safely. The registered manager had introduced COVID-19 secure indoor visiting and arranged COVID-19 secure activities for people to support their wellbeing.

The provider had arranged for regular COVID-19 testing for staff and people who lived in the home. They had also arranged for people who lived in the home and staff to receive the COVID-19 vaccine.

Staff had been trained in the use of Lateral Flow Device, (LFD), COVID-19 tests. They carried out an LFD test before each shift and knew not to attend the home if their test showed they were positive for COVID-19. This reduced the risk of staff who had no symptoms bringing infection into the home.

The registered manager had ensured staffing arrangements reduced the risk of infection spreading in the home. Staff were allocated to consistently work in specific areas of the home to reduce the risk of transmission of infection.

We observed the staff followed social distancing guidance while moving around the home. The registered manager had ensured clear information about maintaining social distancing was in place to guide staff and visitors. The home had large communal rooms where people living in the same area could meet safely.

The registered manager followed good practice around safe admissions when people moved into the home.

People were tested for COVID-19 before their admission and were supported to self-isolate for 14 days after they moved in.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodhill House Home for Older People

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.