

Support for Living Limited

# Support for Living Limited - 43 Shirley Gardens

## Inspection report

43 Shirley Gardens  
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11 February 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Support for Living Limited - 43 Shirley Gardens is a residential home that supports people with mental health needs. The home can accommodate up to seven people. At the time of the inspection six people were living in the home. Support for Living Limited is an organisation with a number of services for people with mental health needs.

We found the following examples of good practice.

The provider had COVID-19 risk assessments for service users and staff. However, the staff risk assessment was general and we discussed with the provider adding in risk indicators such as age and ethnicity and completing one for each of the five staff.

The provider had clear procedures for visitors to help ensure infection was controlled and prevented. The provider undertook a number of checks before anyone entered the building. This included questions around COVID-19, lateral flow testing and evidence of receiving vaccinations if required.

The environment and layout helped to promote social distancing and open windows helped to ventilate rooms. All people using the service could go out independently and were supported to go out and return safely to the home. The provider had procedures in place to safely admit new people to the service.

Staff and visitors wore and disposed of personal protective equipment (PPE) appropriately. Staff completed training around infection control, and the registered manager did a daily walk around to help ensure staff were wearing PPE correctly and following infection control guidelines.

Everyone in the home participated in regular testing. The provider followed the government guidance and supported people to test and isolate as required. The provider responded appropriately to people with positive test results. Information was shared with relevant agencies such as the local authority and healthcare teams to help ensure people received the treatment they needed. People and staff had received vaccinations to help keep them safe.

We observed the home was clean. Cleaning schedules recorded when cleaning had taken place and were audited monthly to help maintain a good standard of cleanliness and help reduce the risk of infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Inspected but not rated

Inspected but not rated

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

The provider followed current government guidance and supported people to see visitors. All people living at the service could go out independently and generally chose to visit away from the service. However, there were guidelines and procedures in place if people wanted to have visitors in their home.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.