

Essex County Council

# Longwood Place

## Inspection report

110 High Road  
Langdon Hill  
Essex  
SS16 6HY

Tel: 01268411414  
Website: [www.essex.gov.uk](http://www.essex.gov.uk)

Date of inspection visit:  
06 January 2021

Date of publication:  
28 January 2021

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Longwood Place provides short break respite care and accommodation for up to eight people who have needs associated with dementia, physical, sensory or learning disabilities. The service will provide short term residential care to a maximum of eight people who have been discharged from hospital with a positive Covid-19 status. There was no one living there at the time of our inspection but the service was ready to support people and we found the following examples of good practice.

- Staff had completed training about COVID-19 and how to prevent the spread of the virus.
- The service had a policy in place to ensure staff and visitors could enter and exit the building safely and follow procedures to minimise the spread of the infection.
- The provider was working closely with partnership organisations to ensure people would be admitted and discharged safely from the service.
- A full assessment of peoples needs will be carried out which will include information from the family to ensure each person receives care that is personalised and individualised. Peoples routines, likes and preferences will be incorporated where possible into daily care to promote wellbeing.
- The service had considered communication for people with hearing difficulties or other communication needs and had plans in place to support people with communication aids.
- People using the service will have access to DVD players and the internet in their rooms. Staff will support people with meaningful activities.

We were assured that this service met good infection prevention and control guidelines as a designated care setting

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Longwood Place

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention (IPC) measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of IPC measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 6 January 2021 and was announced.

# Is the service safe?

## Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.