

# Abbeyfield Furness Extra Care Society Limited

# Staveley House

## Inspection report

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14 January 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Staveley House is a residential care home providing accommodation and personal care to 35 older people at the time of the inspection. The service can support up to 40 people in one purpose-built building.

We found the following examples of good practice.

The registered manager had thorough and robust procedures to prevent visitors to the home from catching or spreading infection. There was guidance about the symptoms of COVID-19 at the entrance to the building and people were asked to confirm they had no symptoms of infection before entering the home. At the time of our inspection routine visiting had been suspended in line with government guidance. People were supported to maintain contact with their friends and families using technology, as they preferred.

The registered manager had modified seating arrangements in communal areas to support people to social distance. Accommodation was provided in en-suite rooms, this supported people to self-isolate in their own rooms, if required.

The registered manager followed all government guidance when people were admitted to the home to reduce the risk of infection.

We observed the staff used Personal Protective Equipment, (PPE), in line with best practice guidelines. The registered manager had ensured sufficient quantities of PPE were available.

The staff and people living in the home were tested regularly for COVID-19. The registered manager had also arranged for people to receive COVID-19 vaccination.

All areas of the home were clean and hygienic. The registered manager had ensured frequently touched surfaces were cleaned regularly to prevent the risk of infection.

Staff had completed training in infection prevention and control and the correct use of PPE.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Staveley House

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 14 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.