

Dr Andrew Garrod

Inspection report

The Medical Centre
Churchfield
Camelford
PL32 9YT
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www.churchfieldpractice.co.uk

Date of inspection visit: 2 November 2022 - remote inspection
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Inspected but not rated



Are services safe?

Inspected but not rated



Are services effective?

Inspected but not rated



Overall summary

We carried out an announced focused inspection at Dr Andrew Garrod practice on 2 November 2022 to follow up on warning notices issued to the provider following our inspection in June 2022. The warning notice was regarding a breach of Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 – safe care and treatment.

This inspection was not rated therefore, ratings following our last inspection in June 2022 remain:

Safe - Requires Improvement

Effective - Requires Improvement

Caring - Good

Responsive - Good

Well-led - Good

Following our previous inspection on 29 June 2022, the practice was rated Requires Improvement overall for the Safe, Effective and Well-led key questions. For key questions of Caring and Responsive, the practice was rated as Good.

The full reports for previous inspections can be found by selecting the 'all reports' link for Dr Andrew Garrod on our website at www.cqc.org.uk

Why we carried out this inspection

This inspection was a focused follow-up inspection to confirm that the practice had met the legal requirements in relation to the warning notice served after our previous inspection in June 2022.

How we carried out the inspection/review

This inspection was carried out remotely and included:

- Conducting staff interviews using video conferencing.
- Completing clinical searches on the practice's patient records system (this was with consent from the provider and in line with all data protection and information governance requirements).
- Reviewing patient records to identify issues and clarify actions taken by the provider.
- Requesting evidence from the provider.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- What we found when we inspected through carrying out remote searches of the patient clinical records, review of documents submitted by the provider and interviews with staff.
- Information from the provider, including an action plan detailing their progress to meeting the requirements of the warning notice.

We have not rated this inspection.

Overall summary

We found that:

- The practice had made improvements to the areas highlighted in our warning notice.
- The practice provided care, by undertaking appropriate monitoring of patients on high-risk medicines in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs for the management of long-term conditions.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities. The team included a GP specialist advisor/ who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

Background to Dr Andrew Garrod

Dr Andrew Garrod - Camelford Medical Centre is located in Camelford at:

The Medical Centre

Churchfield

Camelford

Cornwall

PL32 9YT

The practice has branch surgeries at:

Delabole Surgery

46 High Street

Delabole

PL33 9AE

And St Breward Surgery

Rowe

St Breward

PL30 4LN

The branch surgeries each had a dispensary which were visited as part of this inspection.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury and surgical procedures. These are delivered from each site.

The practice offers services from a main practice and two branch surgeries. Patients can access services at either surgery.

The practice is situated within the Kernow Clinical Commissioning Group (CCG) and delivers General Medical Services (GMS) to a patient population of about 3200. This is part of a contract held with NHS England.

Information published by Public Health England shows that deprivation within the practice population group is in the fourth lowest decile (four of 10). The lower the decile, the more deprived the practice population is relative to others. According to the latest available data, the ethnic make-up of the practice area is 99% White and 1% Mixed. The age distribution of the practice population closely mirrors the local and national averages.

There is a team of one GP supported by two locum GPs who provide cover at each site. The practice has a practice nurse who provides nurse led clinics for long-term condition of use of both the main and the branch locations. The clinicians are supported at the practice by a team of reception/administration staff. The practice manager is based at the main location to provide managerial oversight.

The practice is open between 08:30am to 17:30pm Monday to Friday with clinics distributed between the three practices. Opening hours are displayed on the practice website for each site. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments.

Extended access is provided locally by Kernow Out of Hours, where late evening and weekend appointments are available.