

Methodist Homes Warde Aldam

Inspection report

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24 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Warde Aldam is a nursing and residential care home for up to 60 people with a wide range of needs, including complex physical, dementia and end of life care. The home consists of an adapted building on one level set in its own grounds. At the time of our inspection there were 55 people living in the home.

We found the following examples of good practice.

There were systems and processes in place, in line with guidance, to ensure visitors to the home did not introduce and spread Covid-19. Visiting was by arrangement and appropriate PPE was supplied.

Staff supported people's social and emotional wellbeing. Alternative forms of maintaining social contact were in place, including regular telephone and video calls, a newsletter and social media groups. The home had a heated visiting pod in the garden to enable visiting.

Staff followed government guidance in relation to personal protective equipment (PPE). The home had sufficient supplies of PPE. We observed all staff to be wearing it appropriately.

All staff had undertaken training in infection prevention and control (IPC) and the donning and doffing of PPE.

All staff and people living at the home were being Covid-19 tested in line with current guidance and had received their first vaccination. Appropriate processes were in place should anyone display any symptoms of Covid-19.

The care home was clean, well maintained and odour-free. There were enhanced cleaning schedules in place.

Policies relating to infection prevention control (IPC), including coronavirus, were up-to-date. A recent IPC audit had been undertaken and the home had acted upon its findings.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Warde Aldam

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's (CQC's) response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.