

## Hunters Lodge Retirement Home Limited

# Hunter's Lodge

### Inspection report

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Date of inspection visit:  
15 January 2022

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### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Hunters Lodge Residential Home is a care home providing accommodation and personal care for up to 36 people aged 65 and over who may also be living with dementia. At the time of the inspection 22 people were using the service. Accommodation is provided over two floors with communal lounges and dining areas.

We found the following examples of good practice

- Risk assessments were completed so the least restrictive solutions were found to keep people safe from infections while also protecting people from social isolation.
- Audits were carried out to ensure staff were following government guidance about the management of infection control during the COVID 19 pandemic.
- The premises and equipment were clean and hygienic. Domestic staff followed cleaning schedules and used appropriate cleaning products to reduce the risk of infection.
- All people and staff had received their COVID 19 vaccinations and the majority had or were waiting for the booster vaccination.
- Staff used an App to verify all staff and visiting professionals had negative COVID-19 test results and a current COVID-19 pass before entering the service.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

## Is the service safe?

Inspected but not rated.

Further information is in the detailed findings below

Inspected but not rated

# Hunter's Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place.

We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service. This inspection took place on 15 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. Staff did not routinely temperature check or use a COVID 19 screening tool before visitors entered the service. The manager had introduced these processes and was speaking to staff to make sure they were followed.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Personal protective equipment (PPE) such as gloves and aprons were being stored in communal bathroom/toilets. The manager agreed to remove these items immediately and to only store PPE in appropriate clean areas.

We have also signposted the provider to resources to develop their approach.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.