

Briton Street GP Surgery

Inspection report

5 Briton Street
Leicester
LE3 0AA
Tel:

Date of inspection visit: 16 August 2022
Date of publication: 06/09/2022

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Good



Overall summary

We carried out an announced focused inspection at Briton Street GP Surgery on 16th August 2022. Overall, the practice is rated as good.

Safe - good

Effective - rating of good carried forward from previous inspection

Caring - rating of good carried forward from previous inspection

Responsive - rating of good carried forward from previous inspection

Well-led - rating of good carried forward from previous inspection

Following our previous inspection on 15 July 2021, the practice was rated good overall, but a breach of regulation was found in relation to regulation 17.

The full reports for previous inspections can be found by selecting the 'all reports' link for

Briton Street GP Surgery on our website at www.cqc.org.uk

Why we carried out this inspection

We carried out this inspection to follow up on breaches of regulation from a previous inspection. This included some areas of the key question of safe.

How we carried out the inspection

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site.

This included:

- Conducting staff interviews using video conferencing.
- Completing clinical searches on the practice's patient records system (this was with consent from the provider and in line with all data protection and information governance requirements).
- Reviewing patient records to identify issues and clarify actions taken by the provider.
- Requesting evidence from the provider.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

Overall summary

- Systems around the management for high risk medicines had improved.
- There were systems to review test results in a timely manner which reduced the chances of potentially missed diagnoses.
- Structured medication reviews were being carried out for patients which included detail of discussions and decisions.
- The practice could demonstrate oversight of prescribing within the practice.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and a GP specialist advisor who completed clinical searches and records reviews without visiting the location.

Background to Briton Street GP Surgery

Briton Street GP Surgery is located at

5 Briton Street,

Leicester,

Leicestershire,

LE3 0AA.

The practice is situated in a converted house; providing NHS services to the local community. Dr Shafiq Shafi and Partners are the providers of Briton Street GP surgery and another neighbouring practice; both of which are separate locations for the purpose of registration with the Care Quality Commission (CQC). Patients could access services and appointments at both sites.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services and treatment of disease, disorder or injury and surgical procedures.

Briton Street GP surgery is situated within NHS Leicester, Leicestershire and Rutland Integrated Care Board (LLR ICB) and has a patient list of around 1,860 patients under the terms of a GMS contract.

The practice staffing comprises of a principal GP partner (male), two GP associates (male) and a silent GP partner who was not directly involved in the day to day running of the service. The clinical team also includes a long-term locum nurse and a healthcare assistant. The non-clinical team consists of a practice manager, a deputy manager and a team of receptionists and administration staff.

Information published by Public Health England shows that deprivation within the practice population group is in the fourth lowest decile (four of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 64% White, 24% Asian, 5% Black, 4% Mixed and 3% Other.

Due to the enhanced infection prevention and control measures put in place since the pandemic and in line with the national guidance, most GP appointments were telephone consultations. If the GP needs to see a patient face-to-face then the patient is offered a choice of either the main GP location or another neighbouring surgery.

Extended access is provided locally by another practice within the Primary Care Network (PCN), where late evening and weekend appointments are available. Out of hours services are provided by DHU where patients were asked to obtain appointments through 111.