

Tadcaster Medical Centre

Inspection report

Crab Garth
Tadcaster
North Yorkshire
LS24 8HD
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www.tadcastermedicalcentre.co.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out an inspection of this service due to the length of time since the last inspection. Following our review of the information available to us, including information provided by the practice, we focused our inspection on the following key questions:

- Is the service effective
- Is the service well-led

Because of the assurance received from our review of information we carried forward the ratings for the following key questions:

- Is the service safe
- Is the service caring
- Is the service responsive

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.

- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
- The practice dealt with extremely challenging times due to flooding. Their emergency plans were very effective and patient care was not compromised as a result.

Whilst we found no breaches of regulations, the provider **should:**

- Review and Improve the way in which sharing of significant events is carried out so that any learning that was needed will become embedded within the practice.
- Review and Improve the way two-week wait referrals are monitored.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included a GP specialist advisor.

Background to Tadcaster Medical Centre

The Tadcaster Medical Centre is located at Crab Garth, Tadcaster, North Yorkshire, LS24 8HD. It is situated in a purpose-built building next to the local bus station.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury.

This is a training practice for qualified doctors who wish to undertake the postgraduate qualifications to become a GP.

The practice is a dispensing practice. There is a mix of male and female staff at the practice. Staffing at the practice is made up of six GP partners (four female

and two male). There is one female advanced nurse practitioner, two female practice nurse and one female health care assistant and one female health technicians. There is a practice manager, dispensing staff and a range of administration and secretarial staff.

The practice areas has a slightly higher than average proportion of patients aged 65 and above, and slightly higher levels of deprivation compared to the England average. The practice has a deprivation score of 10 - (1 = Most deprived 10= Least deprived).

The practice provides Personal Medical Services (PMS) under a contract with NHS England, North Yorkshire and Humber Area Team, to the practice population of 8,894 patients.