

Voyage 1 Limited

Chestnut Grange

Inspection report

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09 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Chestnut Grange is a care home that offers care and support for up to 10 people with learning disabilities or autistic spectrum disorder. There were eight people using the service at the time of our visit.

We found the following examples of good practice.

There was a restriction on visiting the service at the time of the inspection. However, family were kept fully informed through email and phone calls. A visitor and staff sanitising station with appropriate PPE, sanitiser and check lists were made available at the main entrance. Signage in picture format and written instructions for what visitor should do was also at the main entrance.

The provider ensured people-maintained contact with relatives by staff supporting them with facetime, telephone calls and letter writing. The deputy manager told us they had accommodated garden visits during the summer and was reviewing visits for the winter once they had reviewed current guidance on accepting visitors.

There was a clear regular programme for staff and people living in the home to be tested for COVID-19. This meant swift action could be taken if or when positive tests were received.

Staff followed procedures for don and doffing PPE and how to dispose of it safely, in line with government guidelines. All staff wore appropriate PPE, which was in good supply. Posters and information about COVID-19 were visible throughout the service. The provider was working closely with Public Health England and local infection control teams to ensure they had appropriate safety measures in place.

A robust contingency plan was in place and used for when positive testing or isolation for staff or people arose. Agency staff were used to cover shortfalls in staffing, due to staff testing positive for COVID-19.

Handover meetings were completed in line with safe distancing guidelines.

A robust individual risk assessment was in place for people in high risk groups. The provider considered and reduced any impact to people/staff who may be disproportionately at risk of COVID-19. The registered manager gave an example of vulnerability for people and they had assessed if any staff were at risk and how they managed those risks safely.

People using the service had tested positive and were self-isolating in their own rooms or communal areas when appropriate. Arrangements were in place to reduce the spread of infection. People's individual needs were considered to ensure everyone was kept safe.

The home was very clean and tidy with easy wipe surfaces and floors. The provider had increased the cleaning regime. The cleaning schedules had been consistently completed for the weekly and monthly tasks

around the home environment and touch point cleaning.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 09 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed for individuals at risk.
- We were assured that the provider's infection prevention and control policy was up to date.