

Roja Limited

Richmond Care

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Richmond Care Nursing Home provides accommodation, personal and nursing care for up to 27 adults living with mental health issues. At the time of our inspection, 23 people lived at the home.

We found the following examples of good practice.

The provider had segregated the two units in the care home to support social distancing and minimise cross contamination. The provider had allocated a staff team to each unit. Each unit provided fully self-contained accommodation and facilities and had its own entrance and exit.

The care home had introduced temporary measures to help observe social distancing, for example, up to two staff at a time could use the staff room, and only one person who used the service could use the lift, and they had to wear a mask.

Staff held weekly meetings with people to share and discuss information on the pandemic, good hygiene practice and local restrictions.

The home had a designated infection control lead and infection control champions among its staff group. These staff helped maintain good infection control standards in the care home.

Staff had access to a range of facilities away from the residential units. These included a staff room, a changing room and lockers. Staff had temperature checks on arrival for their shifts. Staff changed into a uniform when they arrived at work and changed out of their uniforms when they finished their shifts.

Cleaning rotas covered a 24-hour period with cleaning duties shared between the cleaning staff, support staff and night staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

Richmond Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 7 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.