

Anchor Hanover Group

# Bluegrove House

## Inspection report

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19 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Bluegrove House provides accommodation, personal care and support for up to 48 people. At this inspection there were 39 people living at the service. Care and support was provided across three floors for people, some of whom were living with dementia.

We found the following examples of good practice.

- Measures were in place to minimise the risk of visitors catching or spreading illness. The provider had clear entry and exit points for visitors who were required to disinfect, and provided with face masks. The provider ensured visits were conducted at a 2 metre distance and staff were nearby to support people and their relatives to adhere to these procedures. The provider had communicated these measures through relatives meetings as well as in writing, but there were also signs both outside the building and within communal areas to remind people. The internal environment was arranged to accommodate social distancing and there were tablets within the home for conducting virtual meetings.
- The provider had full access to Personal Protective Equipment (PPE) and there was a designated area for the donning and doffing of PPE. Staff had received appropriate training in infection control procedures both internally and from external providers and had explained the need for PPE to be worn to people using the service.
- The provider had implemented a programme of testing for both people using the service and staff which all parties participated in. At the time of our inspection, nobody using or working at the service had tested positive for Covid 19. Staff were restricted to the same area of the building to minimise the risk of spreading illness.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Details are in our safe findings below.

**Inspected but not rated**

# Bluegrove House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 19 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.