

Abbeyfield East London Extra Care Society
Limited The

The Abbeyfield East London Extra Care Society Limited

Inspection report

George Brooker House
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Dagenham
Essex
RM9 6LH

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Date of inspection visit:
27 November 2020

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10 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Abbeyfield East London Extra Care Society Limited is also known as George Brooker House. We carried out an unannounced inspection of this service on 27 November 2020. George Brooker House provides accommodation for up to 44 adults, including people who may have a diagnosis of dementia. At the time of our inspection 42 people were living at the service.

We found the following examples of good practice.

The service followed current guidance on visitors to care homes. There was a designated area for relatives to visit people in the garden. People were also supported to see and speak with relatives through video calls, using different means such as a tablet or smartphone. Visiting health care professionals had to declare if they had any symptoms of Covid-19 and their temperatures were checked at the point of entry, to minimise the risk of spreading infections.

Appropriate arrangements were in place for testing people and staff for Covid-19. Measures such as isolation were in place to ensure people and staff were supported if they tested positive for Covid-19.

There were enough supplies of Personal Protective Equipment [PPE] for staff to use to reduce the risk of cross infection. Staff had received training in the use of PPE and we saw they were using it during our visit.

The provider had received support and advice on infection prevention and control from local authorities and healthcare professionals.

The service was clean and hygienic and there were cleaning schedules in place to ensure all areas of the service were safe from infection. The registered manager regularly carried out audits of infection control procedures at the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the ICP practice was safe and the service was compliant with ICP measures.

This inspection took place on 27 November 2020 and was announced. We telephoned the provider half an hour before visiting the service.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were not assured the provider had latest government guidance on admission of people who tested positive of Covid-19.

We have also signposted the provider to resources to develop their approach.